

## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2143 (4)

Date: 30/11/2024

Present:Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/793/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Ganeshram Patel At-Dumberdihi, Po-Sarangloi Dist-Jharsuguda-768215		4135-2804-0248	
3	Respondent/s	S.D.O (Elect)-II, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	13.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	13.11.2024			
9	Date of Order	29/11/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			



Appeared

**For the Complainant-** Ganeshram Patel

**For the Respondent -** SDO(Electrical)-II, JED, TPWODL.

**GRF Case No- BRL/793/2024**

Ganeshram Patel  
At-Dumberdihi, Po-Sarangloi  
Dist-Jharsuguda  
Consumer No-4135-2804-0248

**VRS**

SDO(Electrical)-II, JED, TPWODL.


**COMPLAINANT**

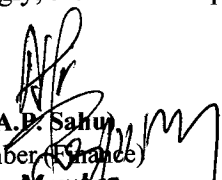
**OPPOSITE PARTY**


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

  
(B. Mahapatra) 29.11.24  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**  
Copy to:-


  
(A.P. Sahu)  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
A.K. Satapathy  
(President)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

1. Ganeshram Patel, At-Dumberdihi, Po-Sarangloi, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.)-II, JED, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF".)

  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

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Lentel  
100/11/11

**GRIEVANCE REDRESSAL FORUM,**  
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com

**GRIEVANCE REDRESSAL FORUM**

*Received*

Complaint No. \_\_\_\_\_ No. .... SC NO - 4135 2804 0248  
Dt. ....  
TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.  
Ganeshram Patel, At - Dumberedihi, po - Saranghoi  
Dist - Thansuguda, pin - 768215

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

793/24 ✓  
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୧୫୦୦ ଟଙ୍କା ମଧ୍ୟରେ ୧୦୦୦ ଟଙ୍କା ହିସାବରେ ୨୦୦୦ ଟଙ୍କା  
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(4) Relief sought for. ୨୦୦ ଟଙ୍କା ୨୦୦ ଟଙ୍କା ମଧ୍ୟରେ ୧୦୦୦ ଟଙ୍କା

(5) Any interim relief sought for, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

(7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complain no allotted by the office of ESO/SDO/EE, if any

Place - Burla  
Date

Ganesh Ram Patel  
Applicant